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## COMMUNITY DEVELOPMENT DEPARTMENT

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To Whom It May Concern:

Pursuant to a request for proposal process initiated by the City of Lake Oswego in early 2002, TCI Corp, dba TCI Mapping Services was selected to provide computerized mapping and drafting services for an update to the City's Water System Atlas.

The City's Water System Atlas (WSA) was created in the early 1970's and consisted of City parcel maps upon which were drawn the City's water supply, treatment and distribution system. In 1995, the City embarked on an effort to computerize the WSA and began a process to scan all of the City's then existing as-built drawings. The scanned images were vectorized and rubber sheeted onto the City's nascent GIS parcel base.

Since 1995, substantial new water system construction has occurred within the City's service area. Because of existing funding and workload constraints, much of this new information had not been input into the City's WSA. In addition to this, the City had recently completed a comprehensive GPS survey of the City's utility systems, commissioned new aerial photography and was busy creating a new COGO'ed GIS for the City. Concurrently with these efforts, a new hydraulic model of the City was being created as part of an update to its 12-year old water master plan. Because of these efforts, the City required the services of a firm that could assist the City in coordinating these efforts with the WSA update and integrate all of this information seamlessly and accurately into a new WSA. TCI Mapping Services was that firm.

While I relied in large part on our GIS staff to interface with Tom on a day-to-day basis to resolve data collection, mapping and coordination issues, it was when I received a letter report from Tom accompanying his first invoice for services, that I began to appreciate his firms capabilities. Not only did TCI perform all services we requested, he made sure I was regularly informed on matters of project budget, schedule and scope and was timely in his notice of issues that could adversely affect those same elements. It was refreshing and appreciated that Tom was able to interface so effectively with the City's GIS staff and keep me informed on issues that directly affected the City's bottom line.

The City now has an up-to-date and accurate water system atlas, which will facilitate future updates, provide more accurate hydraulic modeling and increase our confidence that what we're seeing on paper more closely reflects the "real world" than ever before.

For projects of a similar scope and objective, it is my opinion that TCI Mapping Services can provide outstanding service value for each public or private dollar spent.

Sincerely,

Joel B. Komarek, P.E.  
City Engineer